4iG Telecommunication Holding Ltd.'s information notice regarding cookies and similar digital technologies used on the website

This privacy notice explains how **4iG Telecommunication Holding Ltd.** (address: 1013 Budapest, Krisztina krt. 39, email: sajto@4ig.hu) (hereinafter: **'our Company'** or **'we'**) processes the personal data of visitors to the https://4igtavkozlesiholding.hu website in accordance with the General Data Protection Regulation (hereinafter: **'GDPR'**), and Act CVIII of 2001 on certain issues relating to electronic commerce services and information society services (hereinafter: **'Elkertv.'**), when it uses so-called "digital technologies" for the purpose of providing and developing its services or enhancing the user experience.

If you have any further questions regarding this privacy notice, please contact the Data Protection Officer using the contact details below:

Data Protection Officer's postal address: 1013 Budapest, Krisztina krt. 39.
Data Protection Officer's email address: dpo-telcoholding@4ig.hu

1. What digital technologies do we use in relation to our service?

We use the following digital technologies on our website:

Cookie(s):

Cookies are small text files placed on the user's device by the browser for the purposes of identification and data collection. A cookie consists of a unique string of numbers and is primarily used to distinguish between computers and other devices that download the web page. Cookies have several functions, including collecting information; for example, cookies remember user settings and enable the website owner to gain an understanding of user habits in order to enhance the user experience.

Pixel or web beacon:

A tracking pixel or web beacon is a piece of code that may be loaded when a user visits a website or opens an email. These are generally very small, often almost invisible pieces of technology that may appear on your screen as a user. Through these pixels, we can, amongst other things, collect information about how you use our website.

Local browser storage (local storage and session storage):

Local browser storage refers to separate local storage areas within the user's browser, where the information to be stored is accessible only in the selected browser and not in any others, and the information stored there is not shared with other computers.

When using so-called 'session storage' technology, as soon as the tab in which the information is stored is closed in the browser, the information stored there is automatically deleted.

In the case of so-called 'local storage', however, regardless of which tabs are closed or opened, the data associated with the website will remain stored until it is deleted by you.

Software development kit (SDK):

Software development kits combine various tools into a single, easy-to-install package that facilitates the creation of mobile phone application features for specific mobile operating systems (such as Google Android or Apple iOS). Such features may include, for example, displaying adverts or offering push notifications.

2. How can digital technologies be controlled and their use disabled?

For websites:

In addition to the website's cookie settings, all modern browsers allow users to change their cookie settings. Most browsers automatically accept cookies by default, but these settings can usually be changed to prevent automatic acceptance and to offer the option each time to choose whether or not to allow cookies.

As certain cookies are designed to facilitate or enable the usability and processes of the website, preventing or deleting these cookies may mean that users are unable to make full use of the website's features, or that the website may not function as intended in their browser.

For information on cookie settings in the most popular browsers, please see the links below, where you can also find out how to change your cookie settings via your web browser:

- **Google Chrome:** https://support.google.com/accounts/answer/61416
- **Firefox:** https://support.mozilla.org/hu/kb/sutik-informacio-amelyet-weboldalak-tarolnak-szami
- **Opera**: https://help.opera.com/en/latest/web-preferences/#cookies
- **Safari:** https://support.apple.com/hu-hu/guide/safari/sfri11471/mac
- **Microsoft Edge:** https://support.microsoft.com/hu-hu/help/4468242/microsoft-edge-browsing-data-and-privacy

In the case of other temporary files, such as local browser caches, it is possible to delete the information stored in them; however, in many cases, the purpose of these technologies is to facilitate or enable the usability and functionality of the website; therefore, preventing or deleting these technologies may result in users being unable to make full use of the website's features, or the website functioning differently from intended in their browser.

For information on cookie settings in the most popular browsers, please see the links below, where you can also find out how to change your cookie settings via your web browser:

- **Google Chrome:** Clear cache & cookies - Computer - Google Account Help
- **Firefox:** How to clear the Firefox cache | Firefox Help
- **Opera:** https://blogs.opera.com/tips-and-tricks/2023/04/clean-browser-and-remove-trackers/

- **Safari:** Clear the history, cache, and cookies from Safari on your iPhone, iPad, or iPod touch - Apple Support
- **Microsoft Edge:** How to Manage and Clear Your Cache and Cookies | Edge Learning Center

For mobile phone apps:

In the case of mobile phone apps, you have the option to disable tracking for these apps in your mobile phone's settings.

For the most popular mobile operating systems, you can do this using the following features:

- **For iOS** (Apple mobile phones)**:** If an app asks to track your activity - Apple Support
- **For Google Android**: Turn "Do Not Track" on or off - Android - Google Chrome Help

3. What digital technologies do we use for the website?

Below, we will describe the digital technologies we use, and specify the scope of the data processed via these technologies, their retention periods, and the legal basis and purpose of data processing. With regard to each digital technology, we also specify whether we use that technology via a third party. In the latter case, information regarding the use of data stored via digital technologies by the third-party service provider can be found in the third party's own privacy policy.

A) Digital technologies that are essential for operations

We use these digital technologies because they are essential for the website to function. These technologies store the settings you have selected on the website. These digital technologies cannot be disabled.

We use these technologies on the basis of our legitimate interests, in accordance with Article 6(1)(f) of the GDPR and Section 13/A(3) of the Elkertv.

Name of digital technology	Type of digital technology	The purpose of digital technology	Scope of data processed	Retention period for data stored using technology	Is this technology provided by a third party?
XSRF-TOKEN	Cookie	A cookie that ensures the secure operation of the website, helping to prevent unauthorised requests initiated from other websites (CSRF/XSRF attacks).	Information used to identify the current page load	2 hours	No
cookiesession1	Cookie	This cookie is set by the Fortinet firewall. It is used to protect the website against abuse.	Settings relating to the current session	365 days	No

cookiehub	Cookie	A cookie used by the CookieHub consent management system. It is used to store information on whether visitors have accepted or rejected the use of the categories of cookies used on the website. This cookie is necessary for the website to remember and respect the visitor's privacy settings.	Unique user ID; User's consent or refusal	365 days	Yes (Cookiehub)
4ig-tavkozlesi-holding-session	Cookie	A cookie used to maintain the website session. It enables the website to recognise the same session between page loads.$	unique identifier - HASH	2 hours	No
N3-MULTIVERSE-TENANT	Cookie	This cookie is used to ensure basic functionality. It ensures the website functions as it should and helps to identify the essential processes required for its operation.	unique identifier - UUID	2 hours	No

B) Digital technologies for statistical purposes

These digital technologies are used to monitor the website's performance and track the actions taken by users on the website, which helps us to improve the website.

These digital technologies enable us to collect statistical data on website traffic and to analyse how much time users have spent on the website.

We process these digital technologies on the basis of your consent, in accordance with Article 6(1)(a) of the GDPR and Section 13/A(4) of the Elkertv.

You are free to withdraw your consent at any time; however, the withdrawal of consent does not affect the lawfulness of any data processing carried out on the basis of your consent prior to the withdrawal.

Name of digital technology	Type of digital technology	The purpose of digital technology	Scope of data processed	Retention period for data stored using technology	Is this technology provided by a third party?
_ga	Cookie	Unique user ID; Pages visited; Click path; Date and time of visit	Visitors to the website are assigned a unique identifier, which we use to collect statistical data on how visitors use the website.	400 days	Yes (Google Analytics)
_ga_*	Cookie	Unique user ID; Date and time of visit; Content of the current session;	It contains a unique identifier which Google Analytics uses to determine whether two different hits belong to the same user across browsing sessions.	400 days	Yes (Google Analytics)

4. 4. Which data processors do we use?

We do not use a data processor in connection with the data processing carried out when using the digital technologies mentioned above.

5. Your rights

A) Withdrawal of consent: You have the right to withdraw your consent to the processing of your personal data at any time, without giving any reason. Withdrawing consent does not affect the lawfulness of any data processing carried out on the basis of that consent prior to the withdrawal. However, if consent is withdrawn, we will no longer be able to process your personal data and will delete or anonymise it.

B) Right of access: You have the right to receive confirmation from us as to whether your personal data is being processed and, if so, you have the right to access your personal data. You also have the right to request a copy of your personal data from us. If you request further copies, we may charge you a reasonable fee. We may ask you for further information to enable us to identify you.

C) Right to rectification: You have the right to have any inaccurate personal data relating to you rectified without undue delay upon your request. Furthermore, taking into account the purposes of the processing, you have the right to request that incomplete personal data be completed.

D) Right to erasure: You have the right to request the erasure of your personal data.

E) **Right to restriction of processing:** You have the right to restrict the processing of your personal data in certain circumstances. Where your personal data is subject to such a restriction, we may process your data only with your consent, for the purpose of establishing, exercising or defending legal claims, or for the protection of the rights of another natural or legal person, or for reasons of substantial public interest of the European Union or of a Member State.

F) **Right to data portability:** You have the right to receive the personal data concerning you, which you have provided to us, in a structured, commonly used and machine-readable format, and to transmit that data to another data controller.

G) **Right to object:** You have the right to object to the processing of your personal data where such processing is based on our legitimate interests. In this case, we will restrict your personal data for a period sufficient to determine whether there are compelling legitimate grounds justifying the continuation of the processing. In the absence of such grounds, we will cease processing the data and will erase or anonymise it.

6. Lodging a complaint with the data protection authority

In the event that we process your personal data in an improperly manner or in breach of the relevant legislation, or if we have failed to comply with a request to exercise your rights, or have done so inadequately, you are entitled to lodge a complaint with the National Authority for Data Protection and Freedom of Information using the following contact details: registered office: 1055 Budapest, 9–11 Falk Miksa Street; Email address: ugyfelszolgalat@naih.hu; Telephone numbers: +36 (30) 683-5969; +36 (30) 549-6838; +36 (1) 391 1400; Fax: +36 (1) 391-1410; website: https://www.naih.hu/.